

REPORT

Oakville Public Library Board

Meeting Date: August 21, 2025

FROM: Oakville Public Library

DATE: August 12, 2025

SUBJECT: CEO Update – August 21, 2025

RECOMMENDATION:

That CEO Update report be received for information.

KEY FACTS:

The following are key points for consideration with respect to this report:

- OPL's Memorial Park StoryWalk has been dedicated to Eric Sillius, an OPL staff member who passed away last November. A gathering will be held on August 22 @ 6:30 to mark the dedication.
- A new Point of Sale payment system is being implemented at all OPL locations throughout the summer to provide increased efficiency and better service for customers.

BACKGROUND:

N/A

COMMENT/OPTIONS:

New Point of Sale system

OPL will be launching a new Point-of-Sale (POS) system at all branches this summer - a long-anticipated improvement designed with both staff efficiency and customer experience in mind.

The new system, A2G, will replace OPL's manual cash registers with an integrated solution that includes updated cash drawers and Moneris payment terminals, all connected directly to service desk computers. This eliminates manual balancing while ensuring faster transactions, fewer steps, and giving staff more time to focus on delivering great service.

This upgrade is a joint effort between OPL and the Town ITS and Finance teams, and is scheduled to roll out system-wide by mid-August.

Dedication of the Memorial Park StoryWalk

Eric Sillius, Branch Assistant at Iroquois Ridge passed away suddenly last November. Eric Sillius last year. To honour Eric's contributions and the impact he had on so many, OPL will be dedicating its newest Storywalk installation at Memorial Park in his memory.

The Storywalk dedication was chosen to reflect Eric's passion for children, his work on various Storywalk initiatives and is especially meaningful as Memorial Park sits within Iroquois Ridge's catchment area.

We'll be gathering for the dedication on **Friday, August 22 at 6:30 p.m.**, at the Storywalk in [Memorial Park](#).

Prepared and submitted by:
Tara Wong, CEO