

Appendix B: Survey Responses

Aquatic Program and Membership Survey Satisfaction Levels (Since 2021):

Location/ Year	Surveys	Registration	Program	Facility	Instructor
Glen Abbey Community Centre	1862	87%	85%	85%	86%
2021	112	85%	85%	86%	86%
2022	446	86%	85%	85%	86%
2023	663	85%	84%	85%	84%
2024	640	89%	85%	84%	87%
Iroquois Ridge Community Centre	2166	86%	86%	86%	85%
2021	74	88%	88%	89%	89%
2022	574	88%	86%	89%	86%
2023	829	86%	85%	86%	84%
2024	689	86%	86%	85%	84%
Oakville Trafalgar Community Centre	1300	88%	87%	92%	89%
2021	73	82%	85%	91%	84%
2022	386	88%	87%	93%	89%
2023	402	88%	86%	92%	87%
2024	439	90%	88%	91%	90%
Queen Elizabeth Park Community and Cultural Centre	1426	87%	88%	89%	89%
2021	92	87%	85%	90%	83%
2022	362	86%	87%	87%	88%
2023	552	88%	89%	89%	90%
2024	420	88%	90%	90%	89%
White Oaks Pool	313	89%	87%	84%	87%
2021	1	40%	100%	80%	100%
2022	65	88%	86%	83%	87%
2023	108	88%	85%	83%	85%
2024	138	92%	89%	85%	89%