Connecting Communities With Sustainable Solutions

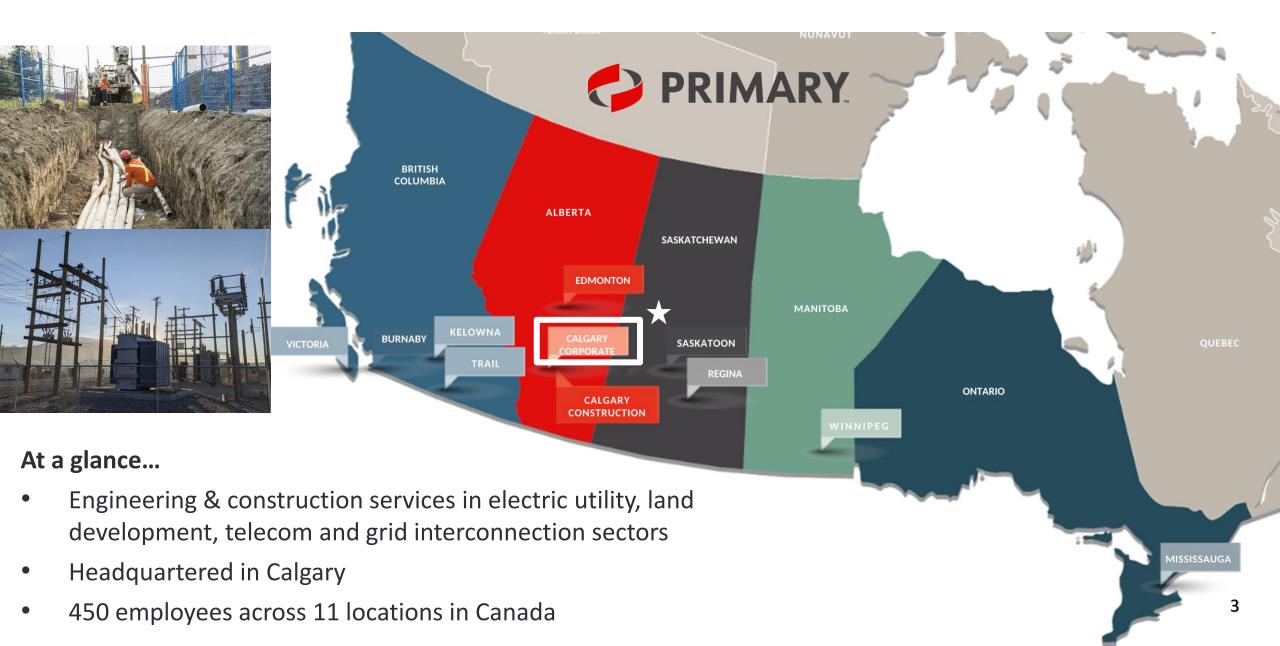
March 24, 2025

Energy & Infrastructure

Agenda

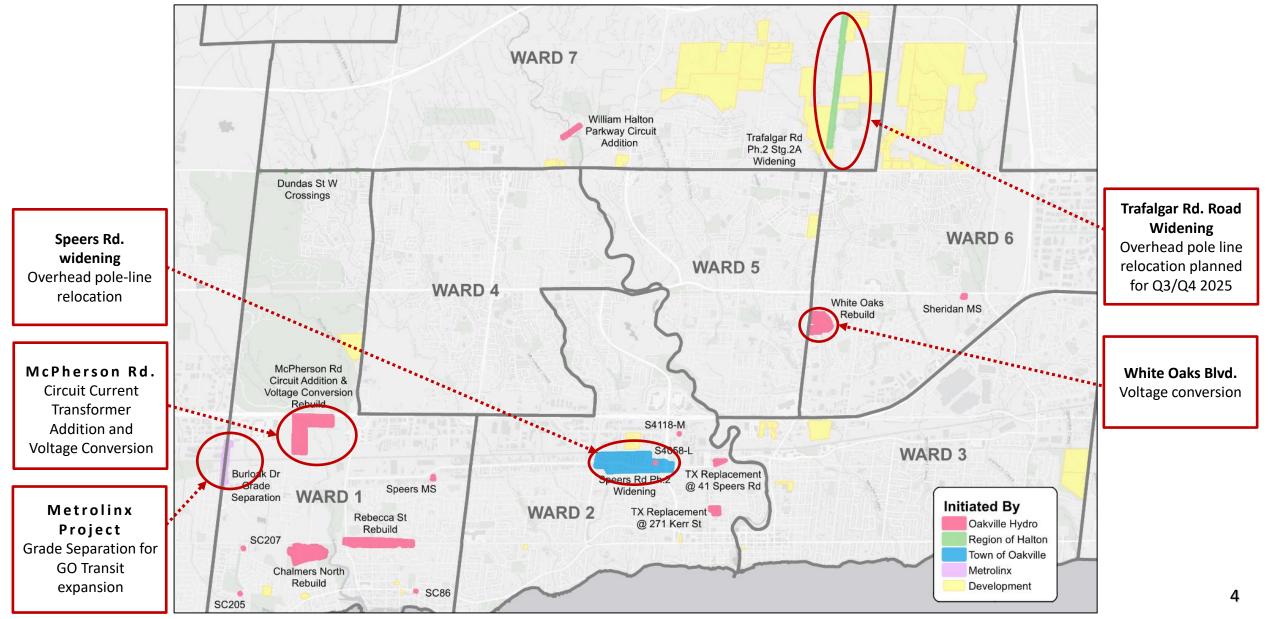
- Primary Engineering & Construction
- Oakville Hydro Grid Improvements
- Improving Customer Experience
- Community Engagement

OEC Announces Majority Ownership of Primary Engineering & Construction

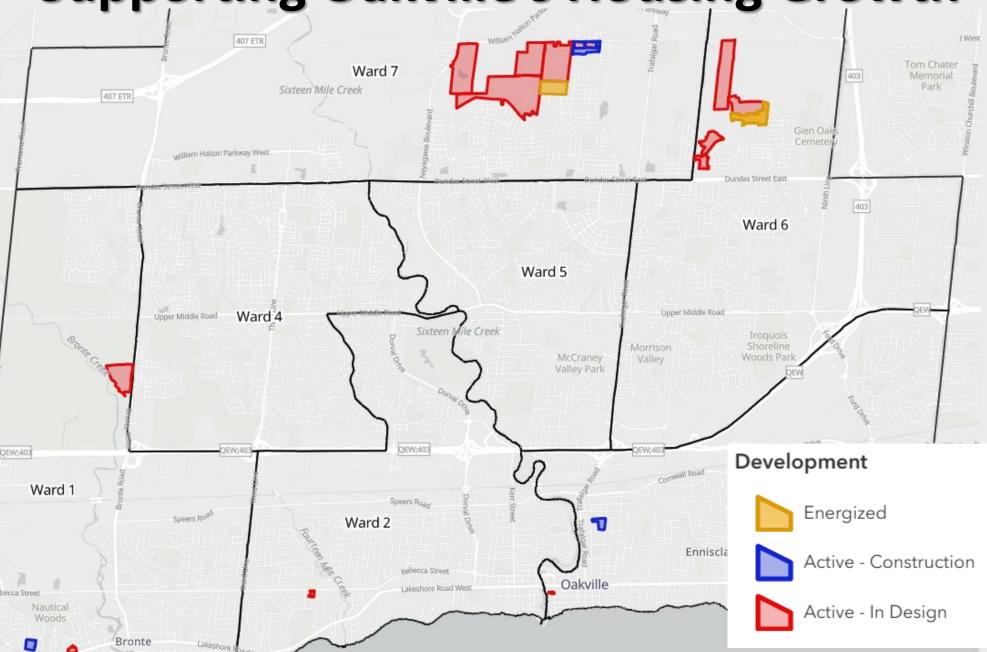


Distribution System Projects - 2025





Supporting Oakville's Housing Growth





- 12 new developments in various stages of design
- 3 new developments in construction
- 2 new developments energized
- 1,350 new meter connections expected



Damage to poles and H-Frame structure at the Bronte Creek Crossing

Bronte Creek Crossing Brush Fire Incident March 19, 2025



Low-income Energy Assistance Program

 Low-income energy assistance program (LEAP) provides financial support to eligible individuals having difficulty paying their electricity bills

 In 2024, \$85,000 was provided to 178 households in Oakville





Demand Side Management Program

- Independent Electricity System Operator released its 2025-2036 Electricity Demand-Side Management Framework
- Energy efficiency plays a unique role in ensuring a reliable, affordable, and sustainable grid now and into the future
- Oakville Hydro will be promoting the programs and innovative offerings for both residents and businesses to support this program



Enhancing customer communication

- Text notifications during power outages
- Power Outage Map added Webchat and text features
 <u>Oakvilleoutages.ca</u>
- Two customer apps
 - Oakville Hydro's Mobile app
 - EcoShift app
- Coming in Q2: Electricity Capacity Map

Oakville Hydro launches EcoShift App

ECOSH/FT

- Designed to support Oakville residents and small businesses as they transition to sustainable energy technologies
- Get alerts for unusual energy consumption even while you are on vacation Power up your future! O IC **Receive timely** A updates on government incentives to support your transition

Fostering Community Connections and Engagement



Celebrating women employees who are shaping the future of construction during Women in Construction Week!



Employees came together to Bowl for a good cause in support of Big Brothers Big Sisters, Serving Grand Erie, Halton & Hamilton



Job fairs were attended at Cambrian, Fanshawe and Sheridan 11

Thank You!

Cherry blossoms at Gairloch Gardens in Oakville