



Accessibility Advisory Committee

Meeting Date: March 20, 2025

FROM: Oakville Transit

DATE: January 6, 2025

SUBJECT: **Oakville Transit Annual Accessibility Plan 2025**

LOCATION: Town Wide

RECOMMENDATION:

That the Oakville Transit Accessibility Plan 2025 be received.

KEY FACTS:

The following are key points for consideration with respect to this item:

- Each year, Oakville Transit prepares an annual Accessibility Plan which is a requirement under the Accessibility for Ontarians with Disabilities Act (AODA).
- The plan outlines measures to identify, remove and prevent barriers to persons with disabilities and is reviewed annually and in consultation with the Town's Accessibility Advisory Committee.
- The Oakville Transit Accessibility Plan for 2025 builds on the previous year's plan and describes the process for:
 - Managing, evaluating and taking action on customer feedback
 - Estimate the demand for specialized transit
 - Reducing wait times on specialized transit
 - Dealing with accessibility equipment failures
 - Outlining previous barriers addressed and planned actions
- Staff will provide an overview of the 2025 Oakville Transit Accessibility Plan and will solicit feedback from the AAC to contribute to the finalization of the 2025 plan, in addition to any future recommendations for the 2026 plan.

APPENDICES:

Appendix A – Oakville Transit Accessibility Plan 2025

Prepared and submitted by:

Joanne Phoenix
Manager of Planning & Administrative Services
Oakville Transit