

# REPORT

## Oakville Public Library Board

**Meeting Date: February 20, 2025**

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**FROM:** Oakville Public Library

**DATE:** February 11, 2025

**SUBJECT: Performance and Measures Annual Report 2024 – February 20, 2025**

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### **RECOMMENDATION:**

That the Performance and Measures Annual Report 2024 be received for information.

### **KEY FACTS:**

The following are key points for consideration with respect to this report:

- This report highlights Oakville Public Library's performance and measures annual report (Q4 2024 YTD).

### **BACKGROUND:**

The quarterly Performance and Measures Report template was enhanced with new metrics for 2024 to better demonstrate high-level trend analysis across Oakville Public Library (OPL) services.

Throughout the report, a 3-year trend analysis is included where relevant, using 2019, 2023, and 2024 as comparators, as OPL had not yet resumed full library services in 2021 and 2022.

### **COMMENT/OPTIONS:**

n/a

### **APPENDICES:**

Appendix A – Performance and Measures Annual Report 2024

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