

Memo

To: Members of the Accessibility Advisory Committee
From: Joanne Phoenix, Manager of Planning & Administrative Services, Oakville Transit
Date: June 14, 2024
Subject: Follow up re Oakville Transit Annual Plan 2024

Comments

On June 13, 2024, Oakville Transit made a presentation to the Town's Accessibility Advisory Committee (AAC) regarding the Oakville Transit Annual Accessibility Plan 2024.

Feedback was provided by a member of the AAC pertaining to the lowering of the conventional buses at bus stops; that this should be common practice and not at the discretion of the driver.

Following the meeting, staff confirmed that Oakville Transit in fact did implement this as a permanent process in March 2024; that all drivers are required to lower the bus for all customers, to improve access for all.

Oakville Transit staff wanted to ensure that this information was shared with the committee, and to also note that it has been added to the Annual Accessibility Plan 2024 as an identified barrier, which has been addressed.

Any questions can be directed to Joanne Phoenix, Manager of Planning & Administrative Services, Oakville Transit at joanne.phoenix@oakville.ca