# 2024 CORPORATE ASSET MANAGEMENT PLAN — PART B NON-CORE INFRASTRUCTURE









JUNE 17, 2024 COUNCIL

## **Purpose**

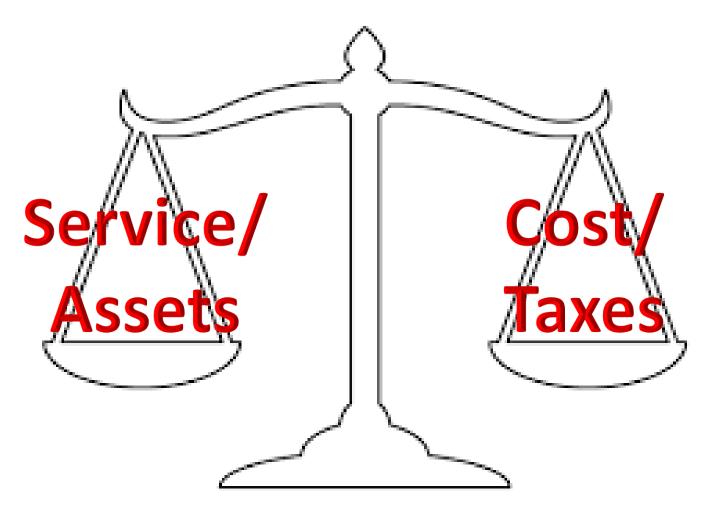
- 1. Review O.Reg 588/17 Timelines
- 2. Refresh of Oakville AMP Service Level Framework and Governance Structure
- 3. To present overview of the Service Profiles for Non-Core Infrastructure
- 4. Council approval of Corporate Asset Management Plan Part B for Non-Core Infrastructure





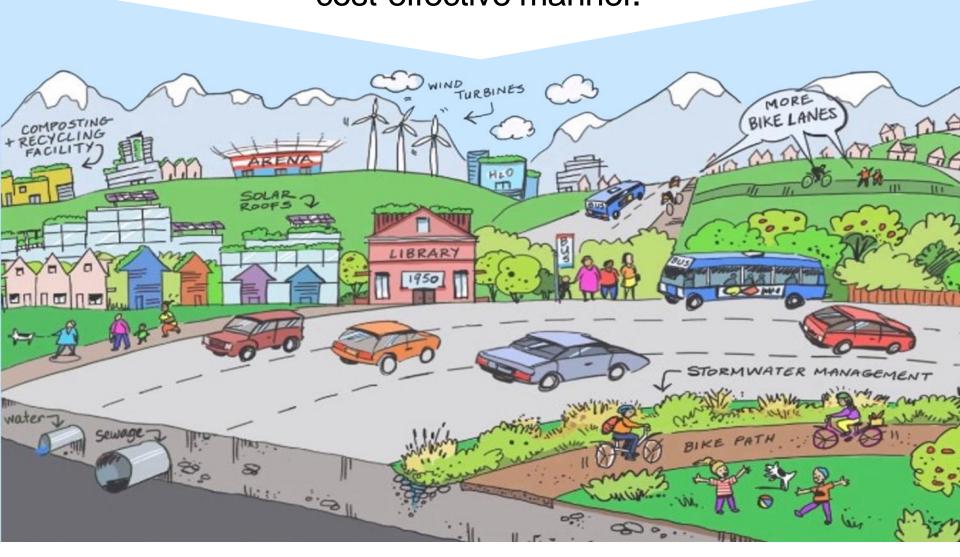
Asset management involves the <u>balancing</u> of **costs**, **opportunities** and **risks** against the desired **service level performance** of assets, to achieve the **organizational objectives**.

Source: ISO 55000



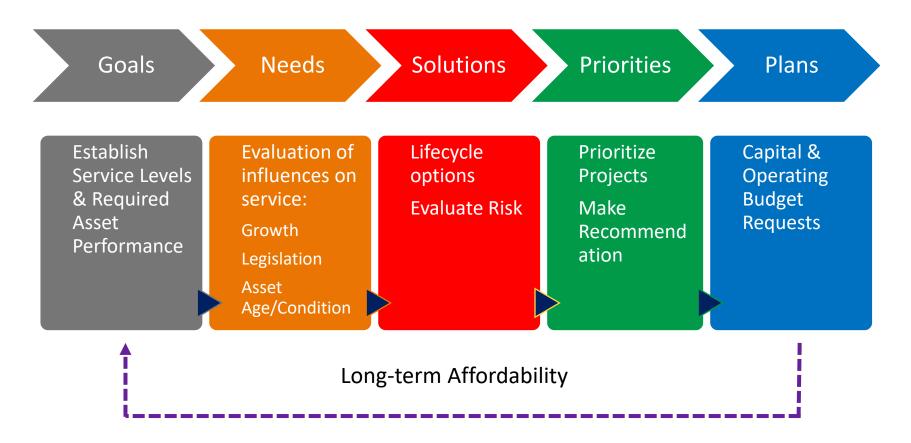
## What do people in our community want?

Safe and sustainable services in a predictable, cost-effective manner.



### Asset Management Cycle

Clearly defined levels of service and risk assessment promotes finding the best value and most appropriate solution



# Line of Sigh

## Asset Management Policy, Strategy and Plans

Who & Why?

#### **Organizational Strategic Plan**

- Sometimes also referred to as a "Business Plan"
- Sets out organizations high level vision and mission
- Defines overarching Organizational Objectives

Council Decisions

#### **Asset Management Policy**

- Articulates senior management commitment to Asset Management and Continual Improvement
- Provides "top down" direction regarding expectations and mandatory requirements for Asset Management and defines the key principles that underpin Asset Management at the organization.

Council Decisions

How?

#### **Asset Management Strategy (SAMP)**

- Translates Stakeholder Needs into AM Decision Making Criteria
- Confirms the Scope of AM System
- Expands on how the AM Policy will be delivered through the AM System
- Defines a suite of AM Objectives that align with Organizational Objectives

EMT Decisions

What, Where & When?

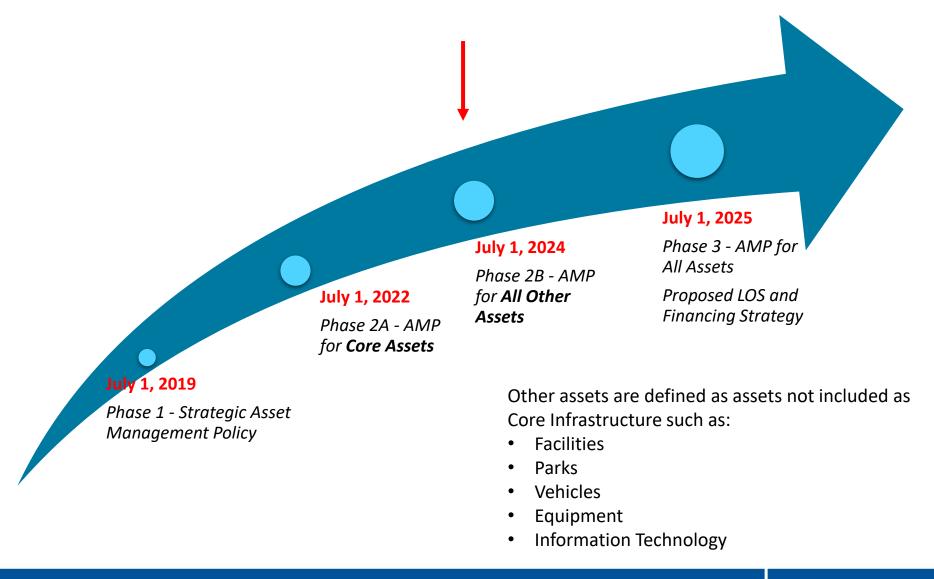
#### **Asset Management Plans (AMPs)**

- Sets out the specific life cycle d activities managing the assets over the short, & long term including consideration of asset age, condition, service expectations, timelines, and other resource requirements.
- Looks at operational, maintenance and renewal/replacement needs over time.

Department Decisions

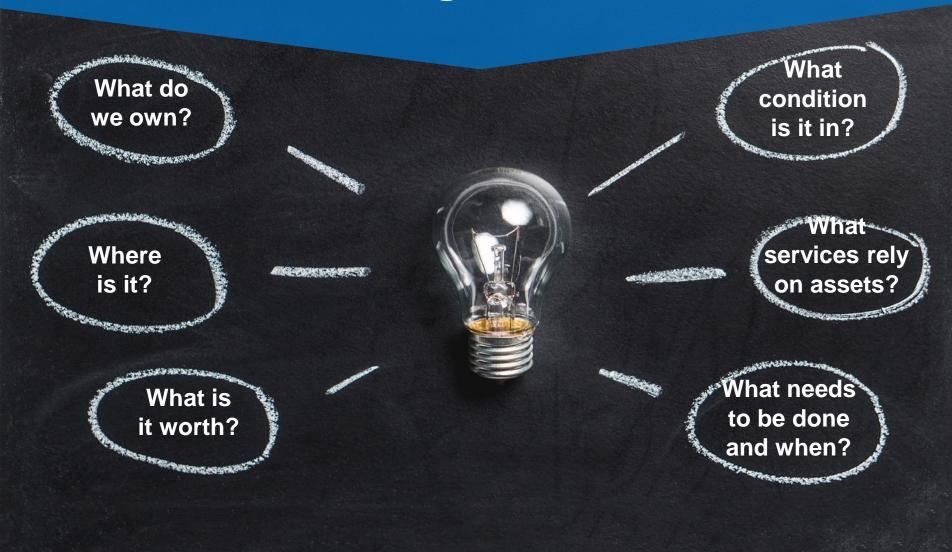


## O.Reg.588/17 Requirements





# **Asset Management Plans...**



## What do We Own?

\$1.2 Billion



## **State Of Infrastructure**

# Good

- Early stage of life
- Robust maintenance activity

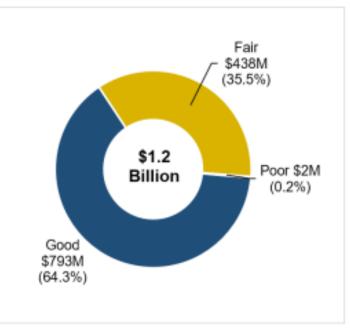
# Fair

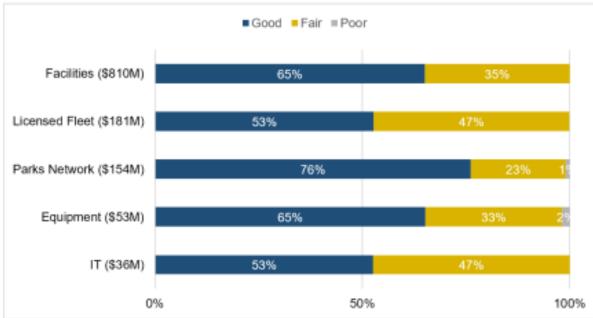
- Midlife still performing
- Monitor/minor upgrade

# Poor

- Reaching end of life
- Plan for renewal/replace

### **Non-Core Assets Condition**





#### **OAKVILLE Level of Service Framework template**

				*Example - Road Network
Line of Sight	Council	Corporate LOS	Organizational Strategic Objective/Vision	
			Customer Expectations	Safe and efficient movement of people and goods
			Customer Commitment	We will manage the road network to facilitate the safe, efficient and reliable movement of people and goods through out the town.
	EMT – Endorsed by Council	Customer LOS	Customer Service Values	Quality, Reliable, Functional, Efficient, Accessible, Safe
			( 3 minimum)	
			Customer Service Objective (1 for each Value)	To manage the road infrastructure condition to provide a reasonable travel quality and minimize hazards.
	AM Advisory Committee & Dept. – endorsed by EMT		Customer Level of Service Measures (1 for each Value)	That a minimum of 90% of the road network infrastructure be maintained in a "good" or "fair" rated condition.
		Technical LOS	Programs and Services	Roads, Bridges, Traffic, Active Transportation, Other ROW, Road Services (Winter Control, Road Patrol, Leaf Collection etc)
			Technical Performance Measures (several for each Value)	That the overall town road network has pavement condition (PQI) of 70 or better

## **Key Customer Service Values**

Value	Focus	Examples	
Quality	Asset Condition and Performance	Renewal and Rehab Programs	
Reliable	Minimize Breakdowns & Service Disruptions	Operating Activities Preventative Maintenance Corrective Repairs Inspection Programs	
Functional	Change in Service demands or outside influences (i.e. growth, climate change)	Growth Program, Service/Asset Enhancement Service /Asset Efficiencies Climate Mitigation / Adaptation Initiatives	

## **CLOS Measures - Quality**

<b>Asset Class</b>	Quality	Measure	Performance
Licensed Fleet	To manage the vehicle conditions to a reasonable quality to minimize service interruption.	The percentage of fleet vehicles be maintained in a "fair" or better rated condition	99%
Equipment	To manage the equipment conditions to a reasonable quality and minimize service interruption.	The percentage of equipment be maintained in a "fair" or better rated condition.	96%
Parks	To manage the condition of park assets to a reasonable quality and minimize service interruption.	The percentage of Park Amenities be maintained in a "fair" or better rated condition	94%
Facilities	To manage the condition of facility assets to a reasonable quality and minimize service interruption.	The percentage of all facilities be maintained in a "fair" or better rated condition	70%
Information Technology	To manage the conditions of the IT Assets in accordance with standards and legislative requirements.	Ensure that a minimum 75% of End Point devices adhere to the standard Useful life	83%



#### **RISK ASSESSMENT**

Understanding risk is an important component of managing service delivery in a sustainable manner.

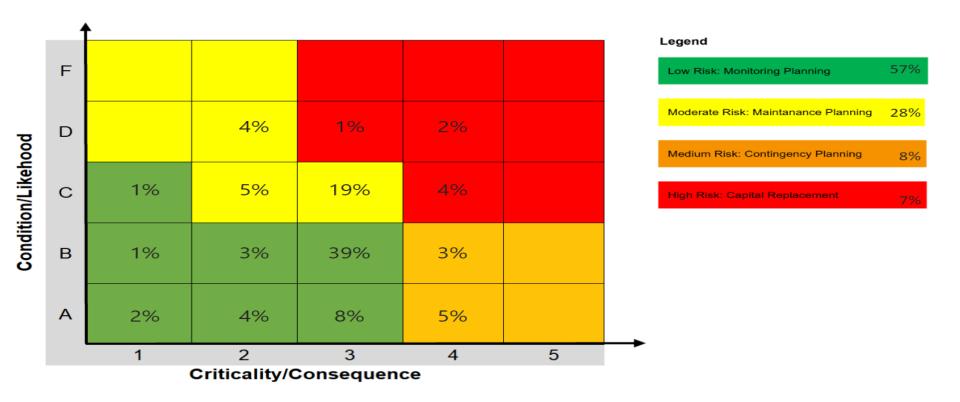
Risks for can be assessed at both the <u>asset-level</u> (risk of any asset failing) and at the <u>service-level</u> (risk of not delivering the required service level)

Consequence Criteria and Percent Weight	Scoring Description	Sc or e
- Scoring Description	5	
	4	
•	Lost time injury (Set period of time)	3
(35%)	Minor injury	2
	No injury	1
Fatality/Serious illness/Reportable environmental incident	5	
	4	
•	Fatality/Serious illness/Reportable environmental incident Disabling injury (Long Term) Lost time injury (Set period of time) Minor injury No injury Major interruption in service until mitigation Moderate interruption/break in service until mitigation Minor break in service/customer concerns; no mitigation required Repeat occurrences/regular complaints; constant minor No effect Direct regulatory (Legislative effect) Town policy or procedure No effect Multiple/asset network effect One parent asset effect Single effect Major planned replacement (potentially more than 12 months) Requires planned replacement but can be done within 6-12 months replacement within normal operations (0-	3
		2
		1
Damilatami Immaat	Fatality/Serious illness/Reportable environmental incident Disabling injury (Long Term) Lost time injury (Set period of time) Minor injury No injury Major interruption in service until mitigation Moderate interruption/break in service until mitigation Minor break in service/customer concerns; no mitigation required Repeat occurrences/regular complaints; constant minor No effect Direct regulatory (Legislative effect) Town policy or procedure No effect Multiple/asset network effect One parent asset effect Single effect Major planned replacement (potentially more than 12 months) Requires planned replacement but can be done within 6-12 months replacement within normal operations (0-	5
		3
(2078)	No effect	1
Single Daint Failure	Multiple/asset network effect	5
	One parent asset effect	3
(1070)	Single effect	1
		5
•		3
		1



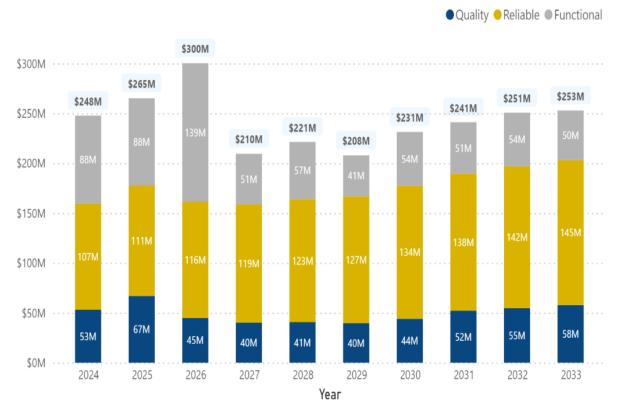
#### **Asset Risk Assessment**

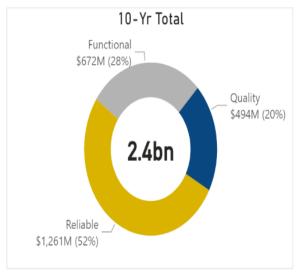
The Criticality/Consequence rating is then combined with the Condition rating to create an overall asset level risk ranking.



## Forecasted 10 Year Cost (2023)

(Capital and Operating)



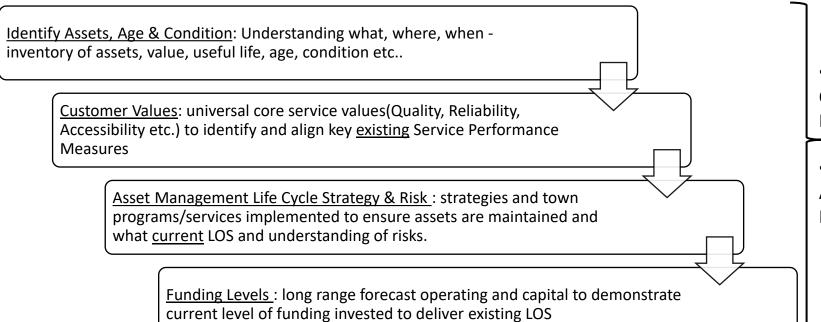


# NEXT STEPS





#### **ASSET MANAGEMENT PLAN REQUIREMENTS**



Stage 1

 July 2022 -Core
 Infrastructure

 July 2024 -All Other
 Infrastructure

Stage 2 Required July 2025 <u>Desired Service Levels</u>: identify ideal LOS and life cycle activities and funding required to meet that level of service

<u>Determine Infrastructure Gap & Financing Strategy</u>: amount of funding required to maintain assets at desired LOS vs budget forecast and develop longterm funding strategy

# Asset management is...

- A process
- A journey
- An approach
- A way of doing business



# QUESTIONS