# Oakville Transit Annual Accessibility Plan 2024

Accessibility Advisory Committee June 13, 2024



#### **Overview**

- Oakville Transit creates an annual accessibility plan as a requirement under the AODA, that supports the Town's accessibility plan
- The 2023 Oakville Transit Accessibility Plan presented to AAC in September 2023
- Today: overview of the 2024 Accessibility
   Plan

# **Addressing Barriers**

- Introduction of free fares for Youth and Seniors in May 2023
- Audit of audio and visual display of on-board next stop announcements
- Introduction on new Ride On-Demand software, including improved booking capabilities via app, web and phone.
- New digital maps for all routes



# **Addressing Barriers**

- Joint specialized transit application review with Oakville, Burlington and Milton, including in person assessment (if required)
- Maintain designated transfer location at the Oakville Hospital between Oakville care-Avan and Burlington Handi Van

#### **Barriers Addressed**

- Various features on our vehicles:
  - High colour contrast
  - Low floor buses with accessible ramps
  - Audio and visual announcements
  - Stop request indicators



#### **Barriers Addressed**

- Increased level of service for clearing of snow at stops
- Bus stop pole relocation for standardization at bus stops



### **Actions planned for 2024**

- Ongoing bus stop infrastructure improvements (concrete landing pads/walkways and shelters)
- Addition of "route" numbers on bus stop signs to improve wayfinding
- Expansion of Ride On-Demand service to additional neighborhoods

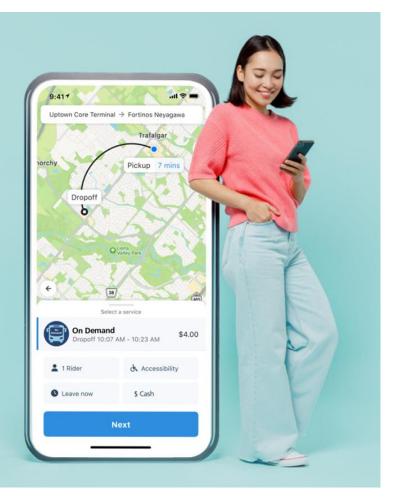
#### **Ride On-Demand**

# Oakville Transit On Demand app

Book your trips easily with our new mobile app.

Available for iOS and Android.





# **Actions planned for 2024**

- Initiate development of a Travel Training program
- Replace real time message signs at the Oakville GO, Sheridan College and Bronte GO with new digital signs
- Complete the 5-year business plan to inform future services

