



Accessibility Advisory Committee

Meeting Date: June 13, 2024

FROM: Oakville Transit

DATE: June 4, 2024

SUBJECT: **Oakville Transit Annual Accessibility Plan 2024**

LOCATION: Town Wide

RECOMMENDATION:

That the Oakville Transit Accessibility Plan 2024 be received.

KEY FACTS:

The following are key points for consideration with respect to this item:

- Each year, Oakville Transit prepares an Annual Accessibility Plan, which is a requirement under the Accessibility for Ontarians with Disabilities Act (AODA).
- The plan outlines measures to identify, remove and prevent barriers to persons with disabilities and is reviewed annually, and in consultation with the Town's Accessibility Advisory Committee.
- The Oakville Transit Accessibility Plan 2024 builds on the previous plans and describes the process for:
 - Managing, evaluating, and taking action on customer feedback
 - Estimating the demand for specialized transit
 - Reducing wait times for specialized transit
 - Dealing with accessibility equipment failures
 - Outlining previous barriers addressed and planned actions
- Staff will provide an overview of the 2024 Oakville Transit Accessibility Plan, and will solicit feedback from the AAC to contribute to the finalization of the 2024 plan, in addition to any future recommendations for the 2025 plan.

APPENDICES:

Appendix A – Oakville Transit Accessibility Plan 2024 – Final Draft

Prepared and submitted by:
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