

Memo

To: Members of Council
From: Rebekah Diec Stormes
Date: February 20, 2024
Subject: Seasonal Commercial Patio Program communications

Comments

Communications regarding the 2024 Seasonal Commercial Patio program will start Wednesday February 21. This will include a news release, social posts, e-newsletter from Invest Oakville and an email to previous program participants. Patio season will run from May 1 to Nov 1.

If you are asked for information about the program, the [Patio Permit webpage](#), has been updated with 2024 program information. We have also prepared a [2024 User Guide](#). Questions can be directed to patios@oakville.ca. This email is monitored daily and is the easiest way for staff to answer questions.

New changes in 2024

- There will be an earlier application period for on-street patios (those in parking spaces) in 2024. This will allow for comprehensive planning and coordination in assigning on-street parking spaces.
 - Applications for on-street patios can be submitted between **February 26 and March 22**.
 - Applications for all other types of patios can be submitted starting **March 22**.
- User fees, including permit fees and parking space rentals, will be implemented in 2024. Fees will be invoiced upon permit approval and can be paid via e-transfer or certified cheque.
- Temporary liquor licence extensions will be required if an applicant intends to serve alcohol on their patio. This is a separate process through the Clerks department.
- Temporary traffic calming/safety measures will be implemented in 2024. This includes new edge-line treatments on streets with an on-street patio, new road signs, and vertical centre-line treatments in some locations.