

Memo

To: Mayor, Members of Council
From: Adrian Kawun, Director, Oakville Transit
Date: November 20, 2023
Subject: PRESTO in Google Wallet

PRESTO has launched “PRESTO in Google Wallet” as of November 14, 2023.

PRESTO in Google Wallet is a digital version of the PRESTO card and allows customers to pay for transit rides with a PRESTO card in Google Wallet by tapping the Android smartphone or Wearable OS smartwatch on a PRESTO device. PRESTO in Google Wallet is accepted on all transit agencies in the GTHA.

PRESTO in Google Wallet gives customers all the same fare types and products as the physical PRESTO card, with some added benefits:

- Registered PRESTO in Google Wallet users don't need to worry about losing the card
- A digital PRESTO card is free in the PRESTO App or the Google Wallet (a physical PRESTO card costs \$4.00)
- Customer can make changes and load funds to the card instantly, from anywhere, without needing to visit a PRESTO machine.

Once the physical PRESTO card is converted to Google Wallet, the physical PRESTO card will be cancelled, and it can no longer be used for fare payment.

Additional information on PRESTO in Google wallet is available through the PRESTO website <https://www.prestocard.ca/en/about/presto-in-mobile-wallet/google>

A digital version for iOS will be available at a later date.

Should you have any questions, please feel free to contact Adrian Kawun, Director of Transit, Oakville Transit at adrian.kawun@oakville.ca.