

REPORT

Oakville Public Library Board

Meeting Date: December 8, 2022

FROM: Oakville Public Library

DATE: November 29, 2022

SUBJECT: Performance and Measures Report Q3 2022 – December 8, 2022

RECOMMENDATION:

That that Performance and Measures Report Q3 2022 be received for information.

KEY FACTS:

The following are key points for consideration with respect to this report:

- This report highlights Oakville Public Library's (OPL) Q3 2022 Performance Measures.
- The information is separated into the following categories:
 - Overview
 - Circulation
 - Interlibrary Loans
 - Cardholders
 - Programs and Events
 - Digital Presence
 - Halton Information Providers (HIP)

BACKGROUND:

This report highlights OPL's Performance Measures for Q3 of 2022. Comparison with 2021 is challenging due to the impact of the COVID-19 pandemic. All branches have been open with full hours as of January 30, 2022 and in-person programs resumed in March 2022.

Where appropriate, the report also outlines comparisons to 2019, the last full year OPL operated with full services and hours.

COMMENTS:

The way in which Bibliocommons App sessions are made available changed in 2022. Due to new privacy regulations, not all data is available as only users who agree to have their data shared are counted. This data accounts for approximately 25% of users. As such, in Q1 2022 we have reported the number by multiplying the data available by four.

APPENDICES:

Appendix A – Performance and Measures Report Q3 2022

Prepared and submitted by:
Tara Wong, CEO