

Memo

To: Mayor, Members of Council
From: Adrian Kawun, Director, Oakville Transit
Date: July 27, 2022
Subject: PRESTO Open Payment

Oakville Transit along with Mississauga and Brampton Transit will be participating in a pilot launch of the PRESTO Open Payment system planned to launch on August 11, 2022 as a modernization initiative of the fare card system.

Open Payment is a contactless payment system that provides customers another way to pay for transit fares using their credit or debit cards. The pilot launch of Open Payment on August 11, 2022 will offer conventional transit customers the option for paying fares using a credit card when boarding Oakville Transit vehicles. Debit cards will be accepted at a later date as further testing of the system is completed. Open Payment functionality for specialized transit will be also be available in late 2022.

When Open Payment is activated across transit agencies using PRESTO in the GTHA, the same credit or (debit card (future)) can be tapped when transferring to a connecting transit service with no additional fee charged within a two-hour transfer window. The fare for open payment transactions will be equivalent to Oakville Transit's standard cash fare (i.e. \$4.00) providing another option for customers who do not have a PRESTO card, access to the PRESTO E-Ticket smartphone app, or exact change for fares.

PRESTO piloted the program with UP Express in March 2021, and is now prepared to launch the program broadly across the GTHA in phases. The first phase, which is considered the pilot, is planned to launch on August 11, 2022, and the second phase will follow in November 2022, for all other transit agencies using the PRESTO fare card.

PRESTO has been working with Oakville, Mississauga, and Brampton Transit to prepare marketing and communications materials for customers. The Town's Corporate Communication team was advised and advertising will begin immediately following the launch in August. Should you have any questions, please feel free to contact Adrian Kawun, Director of Transit, Oakville Transit at adrian.kawun@oakville.ca.