



Accessibility Advisory Committee

Meeting Date: September 8, 2022

FROM: Oakville Transit

DATE: August 30, 2022

SUBJECT: Oakville Transit Annual Accessibility Plan 2022

LOCATION: Town wide

RECOMMENDATION:

That the Oakville Transit Annual Accessibility Plan 2022 be received.

KEY FACTS:

The following are key points for consideration with respect to this item:

- In addition to the town's corporate accessibility plan, establishing an annual accessibility plan for the town's conventional and specialized transit services is a requirement under the *Accessibility for Ontarians with Disabilities Act, 2005 (AODA)*.
- The plan outlines measures to identify, remove and prevent barriers to persons with disabilities and is reviewed through an annual public meeting including persons with disabilities.
- The Oakville Transit Annual Accessibility Plan 2022 builds on the success of previous plans and describes the process for:
 - Managing, evaluating and taking action on customer feedback
 - Estimating the demand for specialized transportation services
 - Reducing the wait times for specialized transportation services
 - Dealing with accessibility equipment failures
- Town staff will present an overview of the 2022 plan, as it supports Oakville Transit's commitment to accessibility

APPENDICES:

Appendix A – Oakville Transit Accessibility Plan 2022

Prepared and submitted by:
Joanne Phoenix
Manager of Planning and Administrative
Services