

REPORT

Oakville Public Library Board

Meeting Date: June 23, 2022

FROM: Oakville Public Library

DATE: June 14, 2022

SUBJECT: Performance and Measures Comparison Report Q1 2022 - 2019

RECOMMENDATION:

That that Performance and Measures Comparison Report Q1 2022 - 2019 be received for information.

KEY FACTS:

The following are key points for consideration with respect to this report:

- As request at the May 2022 Board Meeting, this report highlights Oakville Public Library's (OPL) performance measures for Q1 of 2022 in comparison with Q1 of 2019 in order to provide a better understanding of how the Q1 2022 level of activity compares to pre-pandemic times.
- The information is separated into the following categories:
 - Overview
 - Circulation
 - Interlibrary Loans
 - Cardholders
 - Programs and Events
 - Digital Presence
 - Halton Information Providers (HIP)

BACKGROUND:

This report highlights OPL's Performance Measures for Q1 of 2022 in comparison with Q1 of 2019. All branches were open for in-person services in Q1 2022, however no in-person programs were offered during January – February 2022. All branches moved to full hours on January 30, 2022.

COMMENTS:

Physical circulation is approximately 80% of pre-pandemic circulation. However, digital circulation changes should be looked at individually by vendor in order to get an accurate understanding of activity.

There was an increase in card registrations in Q1 2022 vs. 2019 which speaks to an increased community interest in using the branches and the services offered as things opened up in spring 2022.

OPL offered virtual programs for January and February and re-introduced in-person programs in March 2022. In March, OPL offered virtual, in-person and pre-recorded sessions to ensure all Oakville residents could participate comfortably and safely. Footfall is at about 36% of pre-pandemic footfall which is closely linked to activity in areas such as programs and events, computer usage and items printed.

APPENDICES:

Appendix A – Performance and Measures Comparison Report Q1 2022-2019

Prepared and submitted by:
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